

Heavenly Sweets Catering Policy

610 W. Hannibal Street
Noblesville, IN 46060
(317) 770-9399 or (317) 997-9976
Email: Heavenly_Sweets@msn.com

Ordering Procedures: Orders can be e-mailed, or called in. All e-mail orders must be verbally confirmed by phone. We appreciate getting orders as soon as possible but will do our best to accommodate your last minute orders. We may need to suggest menus for last minute ordering.

Cancellations: Because food is purchased and prepared fresh for each order, cancellations must be received 24 hours prior to your event. Late cancellations may be charged 75% of total ordered. No cancellations the day of the event.

Sales Tax: 9% sales tax will be applied to all orders unless Tax Exempt status is verified. A copy of your Tax certificate must be sent to our office.

Payment: Payment is due upon delivery unless billing arrangement have been made. All bills that exceed 30 days will be subject to a 1.75% per month (annual rate 21%). Payment may be paid by the following: Cash, Check, Visa, MC or Discover.

Standard Delivery: Free of charge Monday – Friday 7:00am – 5:30 pm. Additional charges may apply to other deliveries days/times unless other arrangements have been made.

Standard Setup: All of our meals are accompanied with disposable plates, paper napkins, eating & serving utensils.

Upgrades & Rentals: Delivery of rental items such as tables, chairs, chafing dishes are subject to an 18% service charge.

Special Request: We will try to accommodate your request for gluten free, wheat free, and vegetarian as well as other request with a 48 hour notice. The more time we are given the better we can service you.

Substitutions: We reserve the right to substitute for any reason beyond our control. All substitutions will be comparable or of greater value. We would notify you of these changes whenever possible.

ACCEPTING



PRICES SUBJECT TO CHANGE WITHOUT NOTICE